

**University Medical Center of Princeton
Financial Assistance Policy – Plain Language Summary (“PLS”)**

The University Medical Center of Princeton Financial Assistance Policy (“FAP”) exists to provide eligible patients, partially or fully-discounted emergency or other medically necessary healthcare services provided by the University Medical Center of Princeton (“UMCP”). Patients seeking financial assistance must apply for the program, which is summarized herein.

Eligible Services - Emergency or other medically necessary healthcare services provided and billed by UMCP. The FAP only applies to services billed by UMCP. Other services which are separately billed by other providers may not be covered under the FAP.

Eligible Patients - Patients receiving eligible services who submit a complete financial assistance application (“Application”) (including related documentation/information) and who are determined eligible for financial assistance by UMCP.

How to Apply – The FAP and Application may be obtained/completed/submitted as follows:

- At UMCP’s Patient Access Services located near the Atrium within the Centers of Care.
- Request documents be mailed to you, or you may schedule an appointment with the financial counselor by calling UMCP’s financial counselor at 609-853-7852.
- Request documents by mail, visiting in-person or scheduling an appointment: UMCP Financial Counselor located at One Plainsboro Road; Visiting In-person, come to Patient Access Services, located in the Atrium Center of Care, located on the first floor.
- Download the documents from UMCP’s website: <https://www.princetonhcs.org>.
- Mail completed Applications (with all documentation/information specified in UMCP’s Requirement List) to: University Medical Center of Princeton Patient Access Services, Financial Counselor, One Plainsboro Road, Office # T1144, Plainsboro, New Jersey 08536; or deliver in person to the financial counselor.

Determination of Financial Assistance Eligibility - Generally, all uninsured persons are eligible for financial assistance. Additionally, underinsured persons, may be eligible, using a sliding scale, when their family gross income is at or below 300% of the Federal Government’s Federal Poverty Guidelines (“FPG”). Eligibility for financial assistance means that eligible persons will have their care covered fully or partially, will not be billed more than “Amounts Generally Billed” (“AGB”) to insured persons (AGB, as defined in IRC Section 501(r) by the Internal Revenue Service). Financial assistance levels, based solely on family gross income and FPG, are:

- Family gross income at 0 to 200% of FPG
Full Financial Assistance; \$0 is billable to the patient.
- Family gross income at 201% to 300% of FPG
Partial Financial Assistance; AGB is maximum billable to the patient.

Note: Other criteria beyond FPG are also considered (i.e., availability of cash or other assets that may be converted to cash, and excess monthly net income relative to monthly household expenditures), which may result in exceptions to the preceding. If no family gross income is reported, information will be required as to how daily needs are met. The UMCP financial counselor reviews submitted applications which are complete, and determines financial assistance eligibility in accordance with UMCP’s FAP. Incomplete applications are not considered, but applicants are notified and given an opportunity to furnish the required missing documentation/information.

UMCP translates its FAP, Application and PLS in other languages wherein the primary language of UMCP’s primary service area represents 5 % or 1,000 individuals; whichever is less. Translation services are also available to meet patient needs.

For help, assistance or questions please visit or call: UMCP’s financial counselor located at One Plainsboro Road; Visiting In-person, come to Patient Access Services, located near the Atrium on the first floor or at 609-853-7852, Monday through Friday from 7:30 AM to 4:00 PM.