

## TO: Medicare Beneficiaries

## FROM: Princeton Rehabilitation

As a provider of outpatient rehabilitation services for Medicare beneficiaries, at Penn Medicine Princeton Medical Center (PMC), PMC is obligated to follow the Medicare reimbursement guidelines. The guidelines are based on whether therapy is reasonable and necessary and each case is treated on an individual basis. **Medicare will pay 80% of a covered claim. You are responsible for the 20% co-payment.** 

Initially, we will consider all aspects of your case to determine if Medicare will cover the services requested by your physician. If during your therapy program it is determined that further Medicare coverage will be denied, the reason will be discussed with you by your therapist. At that time, the reasons for the determination will also be stated on what is called the Demand Bill Letter and they will sign it. Once this is done, you have several options open to you.

- 1. You may elect to continue services on a private pay basis.
- \*2. You may elect to continue services requesting Medicare be billed for future services during that month. However, <u>if Medicare denies payment for those services, you would be responsible for payment</u>.
- 3. You may elect not to continue the services.

These options will be discussed with you, and your signature on this letter would be required before further services could be rendered. This is a Medicare requirement and we may not change or waive it. We must inform you that if you choose not to sign the form, further services would be billed on a private pay basis.

\*Should you have a secondary insurance policy, it would be beneficial for you to know what they cover after your Medicare payment. Most policies are supplemental and cover your 20% Medicare co-payment. In these cases coverage often stops when Medicare coverage does. Thus, you would be responsible for 100% of the charges.

Furthermore, other insurance policies cover only when a Medicare denial is received. If this is the case, we would then recommend that you choose options 2 in order to speed up claim payment.

If you have questions regarding Medicare coverage we would suggest contacting your local Social Security office. For questions specific to your claim, contact your therapist. Please be assured that we will work with you to obtain your full medical benefits. We'd appreciate your cooperation with these matters.

I have read the above information and understand that Penn Medicine Princeton Medical Center complies with Medicare reimbursement / Billing guidelines.

Signed:\_\_\_\_\_

Date:\_\_\_\_