



Penn Medicine

Referring A PATIENT TO PENN MEDICINE



HOW TO USE THE Concierge Referral Service:

- 1» Call 215.834.4656.
- 2» Provide demographic and insurance information as requested.
- 3» Insurance will be verified.
- 4» Appointment will be scheduled.
- 5» The patient and practice will be notified of the upcoming appointment.
- 6» The patient will be contacted by the concierge liaison to discuss transportation needs.
- 7» The concierge liaison will make a follow up call to the patient after the appointment to make sure that all needs were met.

FOR QUESTIONS OR CONCERNS REGARDING
THE CONCIERGE REFERRAL SERVICE,
please call 609.853.7130 or
email ConciergeProgram@princetonhcs.org

Referral TO A PENN MEDICINE PHYSICIAN

- » Once your doctor has referred you to Penn Medicine, your information will be submitted to the Penn Medicine Concierge Referral Service by your physician's office.
- » Your insurance will be checked for compatibility with Penn Medicine.
 - Obtain necessary referrals if applicable
- » An appointment will be scheduled at a Penn Medicine facility and the Penn Medicine practice will contact you and your referring physician's office.
- » The Princeton based Penn Medicine concierge liaison will contact you to review your travel needs, provide driving directions and parking information. They can also answer any non-medical questions or concerns you may have.

CONCIERGE CONTACT INFORMATION:

PHONE: 609.853.7130

EMAIL: ConciergeProgram@Princetonhcs.org



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